



Privacy Policy

Objective:

We respect your privacy and ensure that all information we collect, & hold meets the requirements of the Privacy Act 2020.

The objective of this policy is to provide the details to you that WHAT information we collect, WHY we collect it, HOW we use it, WHO we share it with, HOW you can request for a copy and WHERE we store it.

WHAT information we collect

We collect your personal information as follows:

1. from you directly while on-board as a member or use Cloud39 services,
2. via website, through any contact with us (telephone or email) or from other marketplace e.g., sharedspace, spacetoco, officehub etc,
3. Proximity app, we use to access the doors and manage cowork space collects your location data (while using the app or all the time depending the permission you provide on your phone),
4. sign into the visitor form,
5. records videos from CCTV cameras,
6. to book the meeting rooms,
7. Photos/videos during the events/program.

HOW we use it

- a. Member information: We will use your personal information:
 1. to verify your identity,
 2. to provide services to you,
 3. to bill you and to collect money that you owe us, including authorising and processing credit card transactions,
 4. to respond to communications from you,
 5. for any other purpose authorised by you or the Act,
 6. to market and advertise our services on social media platforms.
 7. to access criminal conviction report from Ministry of Justice

WHO we share it with

We do not sell, publish or give away any contact information or personal details of any kind to other parties. Some data (not personally identifiable information) may be shared with the associated business or advertiser. Your personally identifiable information may be shared with third parties if it is required by law.

HOW you can request for a copy

You can ask us for the copy of the personal information or to correct any information we hold for you. Please email at support@furmgroup.co.nz

WHERE we store it

All the information is stored securely to ensure that

1. unauthorised people do not have the access
2. It is not lost
3. Cannot be tampered with
4. Cannot be disclosed to unauthorised people

We use following third party platforms to store and process the information (click the link for the respective platform's privacy policy):

[Amazon AWS](#)

[Google](#)

[Godaddy](#)

[Slack](#)

[Microsoft](#)

[Mailchimp](#)

[Squarespace](#)

[TYPEFORM](#)

[XERO](#)

[Facebook](#)

[Instagram](#)

[Canva](#)

[Wave](#)

[Proximity](#)

[Print copy](#)

Note:

Changes to this Privacy Policy

Cloud39 has the discretion to update this Privacy Policy at any time. We encourage members to frequently check this page for any changes. You acknowledge and agree that it is your responsibility to review this Privacy Policy periodically and become aware of modifications.

Your acceptance of these terms

By onboarding as a member, visiting Cloud39 precinct or using Cloud39 services, you signify your acceptance of this Privacy Policy. Please cancel your membership or inform us if you do not agree to this Privacy Policy. Your continued use of Cloud39 services following the posting of changes to this Privacy Policy will be deemed your acceptance of those changes.